

# COVID-19 PROCEDURES



## HELLO DIVE FRIENDS!

We hope you are all safe, healthy, and ready for your next diving vacation. We want to say a special thank you to all our friends who have rescheduled their trip, or made use of the option for a future credit.

Now that the flight schedules are returning to normal, we want to ensure you that all our shops are ready to welcome you back in a safe, responsible way! In order to ensure that you have an amazing dive vacation, we would like to inform you about our COVID-19 procedures and measures.

At this moment it is a process and upon experience or updates from the government, the procedures and measures might change. We will keep you up to date via this document.

For the latest version you can always go to our website:  
[www.divefriendsbonaire.com/](http://www.divefriendsbonaire.com/)

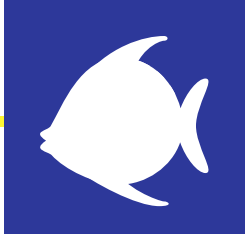
We look forward to welcoming you. Stay safe and healthy!

Your Dive Friends on Bonaire



## Follow us or contact us for the latest updates:





# Standard Procedures

- Each location manager will ensure that measures are maintained at all times.
- A social distance of 1.5 m/ 6 ft between all guests and staff applies.
- Hand sanitizers are provided at all locations. We encourage washing hands with soap and water every hour.
- We support good respiratory etiquette- cover all coughs and sneezes with a paper tissue or your elbow.
- Please stay home if you are sick or not feeling well .
- All staff will be provided with Personal Protective Equipment.

# Shop Procedures

- Always follow standard procedures as previously indicated.
- Use of hand sanitizer is mandatory when entering one of our locations.
- We will maintain regular housekeeping practices at all location regularly.
- We encourage online reservations and communication by phone or email. Please see Check-in/ -out procedures for more information.
- Each location has a maximum number of staff and a maximum number of guests at one place at one time.
- Please maintain distance in the shop locations and adhere to markings which are in place and which will differ per location.
- Fresh water will be supplied but please use your own reusable water bottle, as cups will no longer be provided.

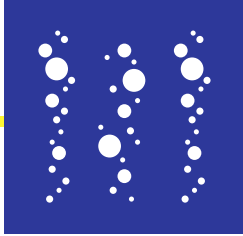


# Check-in / -out Procedures

- Always follow standard procedures as previously indicated.
- Check-in / -out is preferred with a reservation. A reservation can be made through e-mail, telephone or WhatsApp.
- Groups are encouraged to have one designated representative; social distancing guidelines apply.

# Gear Procedures

- Always follow standard procedures as previously indicated.
- A sanitation procedure for gear is in place. Staff will demonstrate this procedure during orientation.
- Pre-dive mask rinse buckets are not provided.
- Please only use commercial defog for your mask.
- Our rental regulators will be rented without mouthpieces. Each diver should bring their own or purchase one from us.
- Gear storage is provided. Please do not touch or move gear that is not yours.



# Tank Procedures

- Always follow standard procedures as previously indicated.
- After filling all tanks, all valves will be disinfected .
- Guests are advised not to touch the cylinder valve outlet or regulator inlet when assembling and disassembling their scuba unit.
- Sanitation buckets are provided for rinsing tank valves at customer discretion.

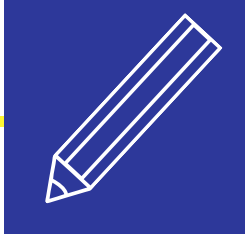
## Tank card Procedures

- Always follow standard procedures as previously indicated.
- Tank cards will no longer be stored at the dive shop.
- Guests take responsibility over their own white, blue and/or pink cards and should present them to staff for signing when tanks are collected.



# Boat Procedures

- Always follow standard procedures as previously indicated.
- There is a maximum number of divers and staff allowed per boat.
- The boat and all surfaces are sanitized before and after each trip using the standard sanitizing solution.
- Guests should wait for staff instruction before boarding the boat.
- Fresh water will still be available but please use your own reusable water bottle as cups will no longer be provided.
- Please only use commercial defog for your mask.
- There are no rinse buckets on the boat.



# Course Procedures

- Always follow standard procedures as previously indicated.
- If needed, the classroom will be sanitized before and after each session.
- We will make our disinfection policy known to students.
- Only one person uses a mouthpiece until disinfection can reoccur.
- We encourage students to sign up with a buddy whenever possible.
- There are adjustments depending on the course you want to participate.  
We will inform students with the procedures if needed.